

Questions Submitted by Potential Proposers for
Long Term Care – Access Services Request for Proposals
Answers Prepared by Department of Health and Hospitals
Posting Date: June 26, 2009

Questions and Answers are provided for a total of 458 questions submitted by potential bidders of the Long Term Care- Access Services Request for Proposal. Each question was researched and vetted with individuals within the Department of Health and Hospitals.

Please note items referenced in the Addenda Page.

For ease of reference, questions and answers are located in close proximity to similar topics whenever possible.

When items refer to other source items, the source item is noted with a grey highlight as shown in the example..

Page Format:

Column 1: Item Number assigned by DHH

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Column 4: RFP Section as stated by submitter

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Subject matter of this section

Source Item

Request for Proposal Questions and Answers					
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Processes, Continued					
Item #	Submitter	RFP Pg	RFP Section	Question	Answer
164	ACS		General	Are the in-home assessors required to make a preliminary Level of Care assessment prior to Q.A. review?	
165	Greystone		Question	A process flow diagram that outlines how the current process works?	Addendum # 6 for the flow diagrams it is currently being conducted.
166	KEPRO		II.B.13	Also, what about people who are already MA? Maryland, evaluate people who are not yet MA. Submitters are eligible for financial eligibility	Financial eligibility for Medicaid is determined by the local Medicaid office, not the contractor.
167	KEPRO	1	II.B.13	Does the contractor have to evaluate if they do not have a valid MA number?	Without an MA number the client may be evaluated for Level of Care through a telephone LOCET. No in-home assessments are done on clients that lack an MA number.
168	LHCR	0		Should the contractor be conducting level of care assessments for individuals for whom Medicaid financial eligibility has not been established or wait until the process has been completed? If the contractor should wait, will the state cover these cases?	see item 167.
170	LHCR	0		What would the role of the contractor be in Medicaid financial eligibility determinations? For example, which of the following roles would the contractor be responsible for: a. Identifying and verifying who is Medicaid eligible.	see item 166.
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Item #	Submitter	RFP Pg	RFP Section	Question	Answer
171	APS Healthcare	19	II.C.10	Requires the LTC-AS contractor to "provide written program information in accessible and multi-lingual formats." What languages are required?	English, Spanish, Vietnamese
172	Maximus	19	II.C.10	In which languages must the LTC-AS contractor provide the program information?	see item 171.
173	Healthcare Solutions	19	10	What are the languages that the contractor would like the program materials translated into and what are the anticipated volumes?	Spanish 500 flyers annually. Vietnamese 200 flyers annually.
174	Public Consulting Group	19	C (10)	In how many languages does written program information need to be provided?	see item 171.
175	Maximus	19	II.C.10	What are the languages that program materials must be provided in?	English, Spanish, and Vietnamese